



# Update your address and passport details

You can update the following details online through your **ImmiAccount**:

- passport (number, date of issue/expiry and issue authority/place)
- address, email and contact details

## Did you apply for a visa online in ImmiAccount?

**Yes** - You **can** change your address, contact and passport details **online** through your ImmiAccount and receive confirmation instantly.

Find out how [www.border.gov.au/Trav/Visa/Immi](http://www.border.gov.au/Trav/Visa/Immi)

**No** - You may be able to **import your paper application** to your ImmiAccount to update your details.

## Import a paper application

Did you lodge one of the following paper visa applications? Is it still being processed by the Department?

- Resident Return Visa** (155, 157)
- Visitor Visa** (600)
- Student Visa** (570, 571, 572, 573, 574, 575)
- First and Second Working Holiday Visa** (417)
- Temporary Work** (Short Stay Activity) Visa (400)
- Skilled – Recognised Graduate Visa** (476)
- Temporary Graduate Visa** (485)

**Yes** - You **can** import this application into your ImmiAccount. You will need your **application ID** which is recorded on your acknowledgement letter. For further assistance please refer to the quick reference guides on our website [www.border.gov.au/Trav/Visa/Immi](http://www.border.gov.au/Trav/Visa/Immi)

**No** - You may need to complete form 929 to update your details.

## Form 929 - Update your address and passport details

You will need to complete form 929 to update your details if you cannot update your details through your ImmiAccount and you have:

- an in progress application and have changed your address or email details OR
- a finalised or in progress application and have been issued with a new passport and
  - you are travelling and/or

- an organisation such as an employer will be using Visa Entitlement Verification Online (VEVO) to check your status.

Download form 929 at [www.border.gov.au/Forms/Documents/929.pdf](http://www.border.gov.au/Forms/Documents/929.pdf)

You **do not** need to complete form 929 if you are:

- an Australian citizen (unless you are linked to an ongoing visa application)
- a permanent visa holder; as you are no longer required to advise the Department of changes to your contact details (unless you are linked to an ongoing visa application).

### Ensure you complete the following questions correctly

**5** Does the applicant have an application in progress?

No  Visa currently held

Yes  Details of visa applied for

Type

Class

**6** At which office was the application lodged?

If you answered no, check the sections above as you may not need to complete the form.

If you answered yes, you must complete the details of the visa for which you have applied for. For example: **Type:** Temporary **Class:** 457

The office which is processing or has processed your application should be recorded here

### Where to send your completed 929 form

Send the form to the processing centre where you lodged your application.

Email or post the completed 929 form with the required documents (i.e.: name change certificate, **certified** copy of passport) to the processing centre where you lodged your visa application or to the nearest Visa and Citizenship office. You will find this information on the acknowledgement letter you received when you lodged the application or on the decision letter you received when your application was finalised.

**Please note:** The Department **does not** notify you when your 929 form has been processed. Please allow two weeks for the details to be updated. You **can** check if your passport has been updated by using VEVO [www.border.gov.au/Busi/Visa](http://www.border.gov.au/Busi/Visa)

### VEVO

You can use VEVO for free to check your visa details including status and conditions. You do not need to register to use VEVO. All you need is your passport or ImmiCard details and one of the reference numbers (such as your Transaction Reference Number (TRN), or Visa Grant Number) that we have provided to you. To access VEVO you will need to visit the department's website at [www.border.gov.au/VEVO](http://www.border.gov.au/VEVO) or alternatively you can download the myVEVO app from the AppStore or Google Play.

With your permission VEVO can also give registered organisations a limited amount of relevant information on your visa conditions. Organisations can use this information to check if you are able to work or undertake other activities in Australia, such as study. Organisations do not see the same level of detailed information that is given to you. For more information go to [www.border.gov.au/VEVO](http://www.border.gov.au/VEVO)